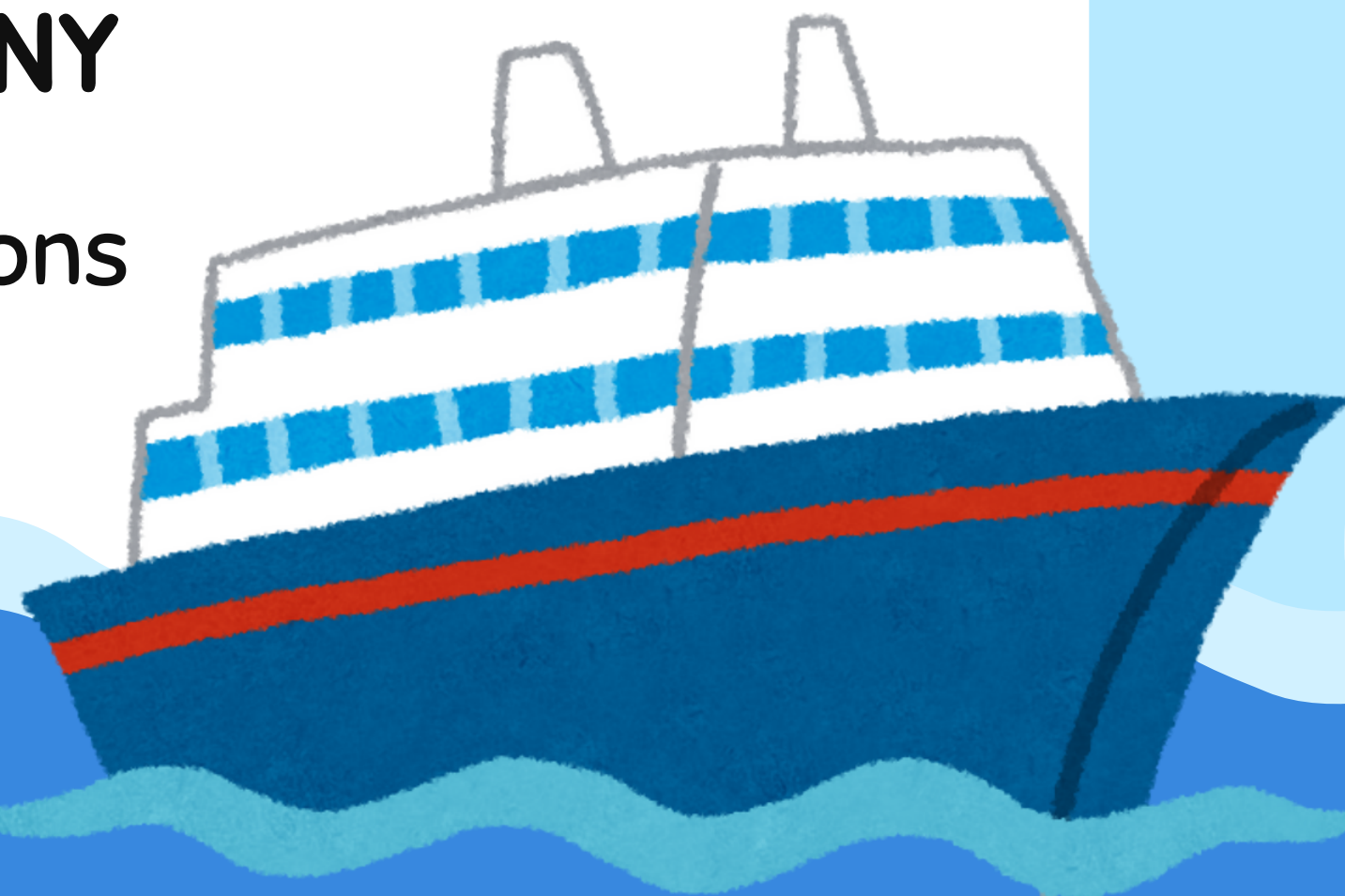


Cruise vocabulary 2

Getting ready NY

@mariaenglishlessons



Welcome!

Hi there! Welcome aboard your very own English cruise experience! Today, you're not just a student—you're a passenger heading from the iconic skyline of New York City all the way to the turquoise waters of the Caribbean Sea. 🏙️🚢🌴

Sounds exciting, right? But... have you ever heard the saying 'Not everything goes according to plan'? 😊

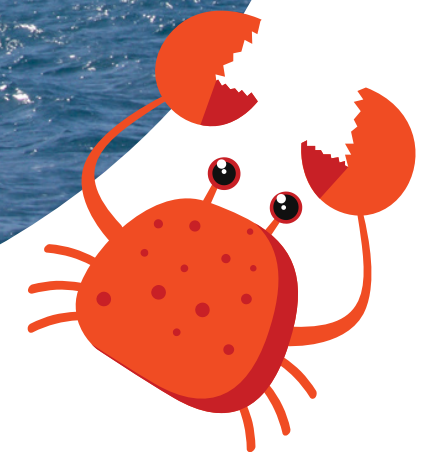
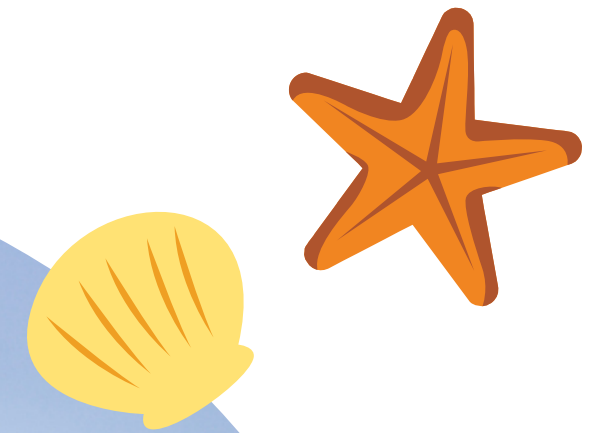
Whether it's missing luggage, getting seasick, or trying to understand a fast-talking New Yorker from the crew, cruising can have its challenges—and that's exactly what we're going to explore today!

This lesson is all about helping you feel confident and prepared to handle anything unexpected on your cruise. You'll learn:

- ✓ How to explain a problem politely and clearly
- ✓ Useful cruise-related vocabulary
- ✓ Everyday expressions and slang from American crew and passengers
- ✓ How to respond and stay calm in tricky travel situations

And don't worry—we'll do it all through fun roleplays, real-life scenarios, and maybe even a little drama. 🎭

So grab your virtual suitcase, imagine the sea breeze, and let's set sail!"



warming up questions

Have you ever been on a cruise before?
If yes, what was it like? If not, would you like to go?

What do you imagine a cruise from NYC to the Caribbean would be like?

What problems do you think might happen on a cruise?

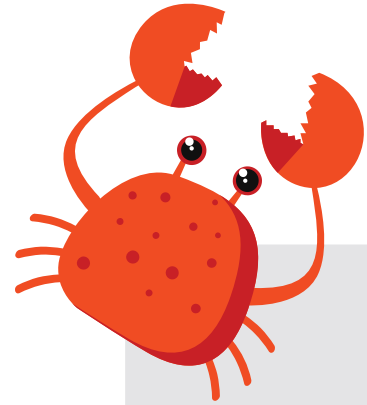
How do you usually react when something goes wrong while traveling?

Are you calm? Do you get frustrated? How do you ask for help?

What's the difference between asking for help in English vs. your native language?

Do you feel more or less confident?





vocabulary review



1. Itinerary

Meaning: A detailed plan or route of a journey.

🗣️ “The cruise itinerary includes stops in the Bahamas, Puerto Rico, and the Dominican Republic.”

2. Excursion

Meaning: A short trip or outing, often part of a cruise.

🗣️ “We booked a snorkeling excursion for our stop in St. Thomas.”

3. Disembark

Meaning: To leave a ship or boat.

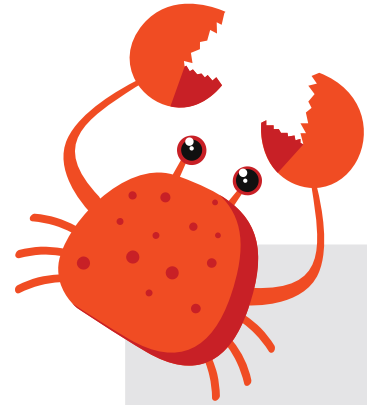
🗣️ “All passengers must disembark by 9 a.m. once we arrive in San Juan.”

4. Onboard Credit

Meaning: Money added to your cruise account to use during the trip.

🗣️ “I received \$100 onboard credit for booking early—I’ll use it at the spa!”





vocabulary review



5. Muster Drill

Meaning: A mandatory safety exercise held before departure.

💡 “Don’t miss the muster drill—it’s required by law for all passengers.”

6. Motion Sickness

Meaning: A condition causing nausea due to movement (e.g. on a ship).

💡 “She took some medicine for motion sickness before we set sail.”

7. Tender Boat

Meaning: A small boat that takes passengers to shore when the ship cannot dock.

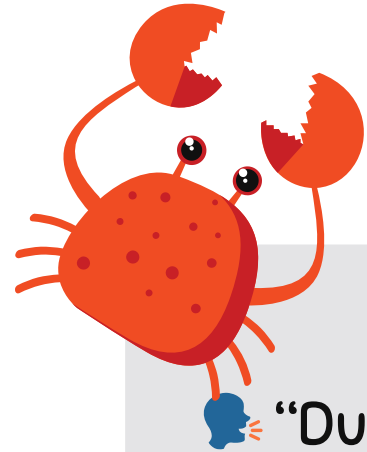
💡 “We used a tender boat to reach the private island since the port was too shallow.”

8. Deck Plan

Meaning: A map of the cruise ship’s layout.

💡 “According to the deck plan, the buffet is two levels up from our cabin.”





vocabulary review



9. Turbulent Waters

Meaning: Rough or choppy sea conditions.

💬 "Due to turbulent waters, the captain delayed our departure by two hours."

10. Overbooked

Meaning: When more people are booked than there is space available.

💬 "Our room was upgraded because the ship was overbooked."

11. Purser

Meaning: A ship's officer in charge of financial accounts and guest services.

💬 "Speak to the purser if you have any billing issues during the cruise."

12. Quarantine

Meaning: Isolation due to illness or health concerns.

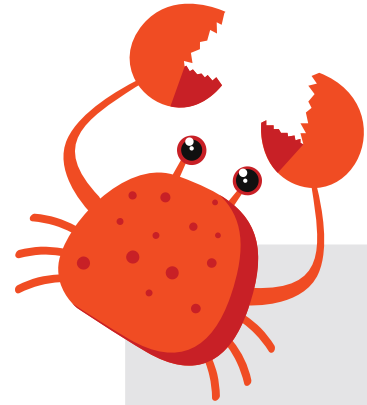
💬 "A few passengers were placed in quarantine due to flu-like symptoms."

13. Embarkation

Meaning: The process of boarding a ship.

💬 "Embarkation began at noon, and we set sail by 4 p.m."





vocabulary review



14. Concierge

Meaning: A crew member who assists with special guest services.

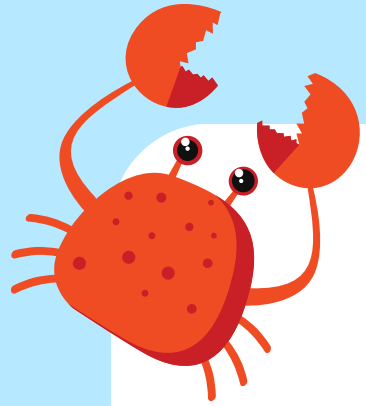
🗣️ “The concierge helped us reserve a table at the specialty restaurant.”

15. Cruise Fare

Meaning: The cost of the cruise, often including meals and accommodation.

🗣️ “The cruise fare doesn’t include alcoholic drinks or shore excursions.”





Common Cruise Problems with Example Sentences



! 1. Lost Luggage

🗣️ “Excuse me, my suitcase didn’t arrive in my cabin. Could someone help me locate it?”

! 2. Seasickness

🗣️ “I’m feeling really nauseous—do you have anything for motion sickness?”

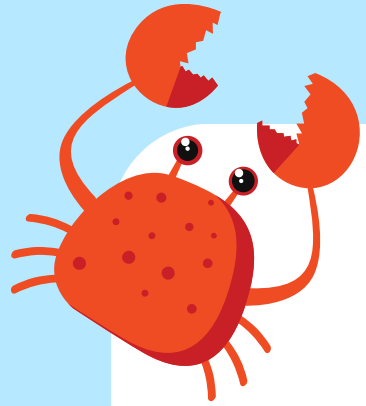
! 3. Missed Excursion

🗣️ “I didn’t hear the announcement—did the excursion to the waterfall already leave?”

! 4. Cabin Maintenance Issues

🗣️ “The air conditioning in my cabin isn’t working properly. Could someone take a look?”





Common Cruise Problems with Example Sentences



! 5. Food Allergy / Dietary Needs

🗣️ “I’m allergic to shellfish—are there any safe options for me on the menu?”

! 6. Overbooked Activity

🗣️ “I tried to sign up for the yoga class, but it’s already full. Is there a waitlist?”

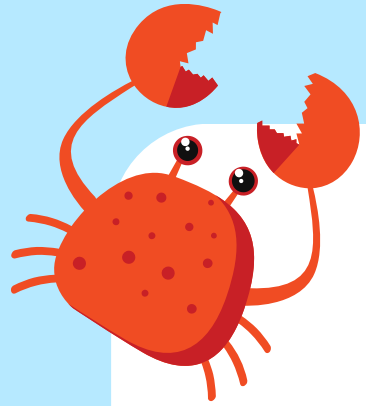
! 7. No Internet Connection

🗣️ “I paid for the Wi-Fi package, but I still can’t connect. Can someone help me troubleshoot it?”

! 8. Billing Error

🗣️ “There’s a charge on my account for something I didn’t purchase. Can we review it?”





Common Cruise Problems with Example Sentences



! 9. Loud Neighbors

🗣️ “There’s a lot of noise coming from the cabin next to mine. Can I switch rooms?”

! 10. Missed the Ship (at Port)

🗣️ “I lost track of time during the excursion and missed the ship. What should I do now?”

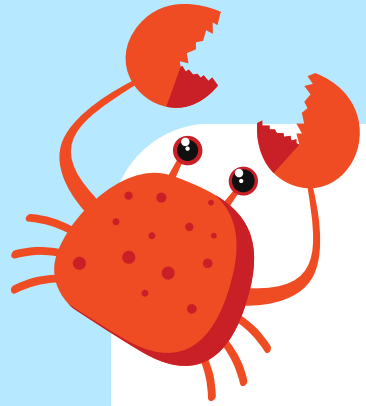
! 11. Illness on Board

🗣️ “I have a fever and cough. Is there a doctor or medical center on the ship?”

! 12. Lost Keycard

🗣️ “I lost my room keycard. Can I get a replacement at the guest services desk?”





Common Cruise Problems with Example Sentences



! 13. Poor Weather

🗣️ “Is our stop in St. Maarten still happening, or will it be canceled because of the storm?”

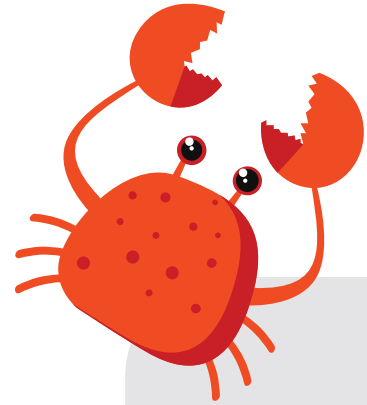
! 14. Confusing Ship Layout

🗣️ “I keep getting lost. Do you have a map or deck plan I could use?”

! 15. Delayed Disembarkation

🗣️ “Why are we still on board? I have a flight this afternoon





Common Cruise Crew Expressions



✓ “Step right up.”

📖 Come closer / It’s your turn

💬 “Step right up and I’ll scan your boarding pass.”

✓ “You’re all set.”

📖 Everything is ready or complete

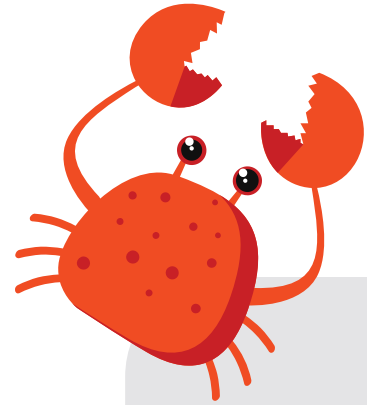
💬 “Here’s your keycard—you’re all set to enjoy your cruise!”

✓ “Bear with me one sec.”

📖 Please be patient for a moment

💬 “Bear with me one sec while I check your booking.”





Common Cruise Crew Expressions



✓ “You’ll wanna head that way.”

📖 Go in that direction (casual)

💬 “You’ll wanna head that way toward the elevators, then turn left.”

✓ “She’ll be back in a bit.”

📖 She’ll return soon (very informal)

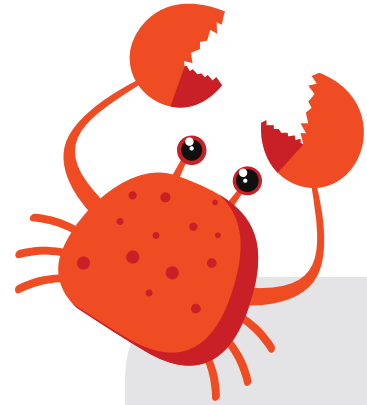
💬 “The concierge isn’t here now, but she’ll be back in a bit.”

✓ “We’re short-staffed today.”

📖 We don’t have enough employees working

💬 “Sorry for the delay—we’re a little short-staffed today.”





Common Cruise Crew Expressions



✓ “Heads up!”

📖 Watch out! / Just letting you know

💬 “Heads up—the pool deck is slippery after the rain.”

✓ “Can I grab your card real quick?”

📖 Can I take your keycard for a moment?

💬 “Can I grab your card real quick to check your drink package?”

✓ “Let me flag someone down.”

📖 Let me get someone’s attention to help

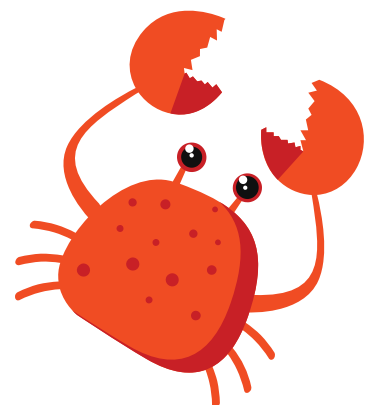
💬 “Let me flag someone down from housekeeping to check that for you.”

✓ “It’s a bit backed up right now.”

📖 It’s currently delayed or crowded

💬 “The buffet line is a bit backed up right now—maybe try in 15 minutes.”





Finding Your Way & Solving a Problem on the Cruise



 Passenger:

Hi! Sorry to bother you. I think I got charged twice for the Wi-Fi package... could you help?

  Crew:

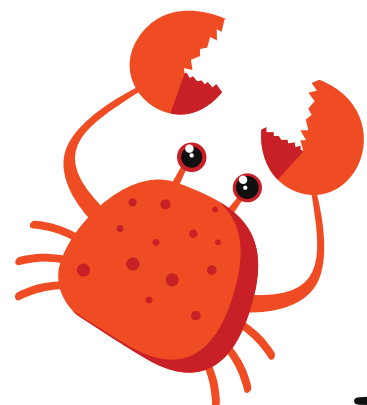
No worries at all! Hang tight, I got you. What's your cabin number?

 Passenger:

C303. I just want to make sure I didn't accidentally sign up twice.

  Crew (checking computer):

Looks like there's a duplicate, yeah. I'll fix that for you. You're all set now!



Finding Your Way & Solving a Problem on the Cruise



 Passenger:

Thank you! Also... where's the spa? I keep getting lost on this ship.

  Crew (laughs):

You good?

Alright—you'll wanna head that way, past the elevators, and it's down by Deck 5, past the buffet.

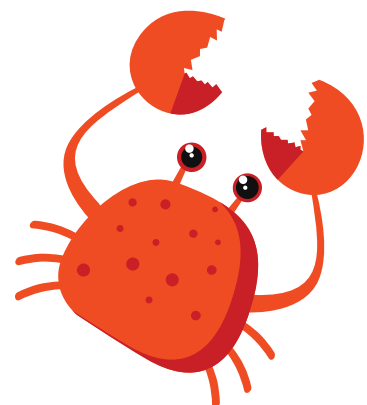
 Passenger:

Perfect! Oh—and my friend got sick from the waves. Do you have anything for that?

  Crew:

Yeah, totally. Just send them to the medical center. If they're not feeling up to walking, let me flag someone down to help out.

And hey, heads up—the waves might pick up later tonight. It's a little choppy today.



Finding Your Way & Solving a Problem on the Cruise



👩 Passenger:

Thanks for the warning! Also... what's going on with the elevator line?

👨✈️ Crew:

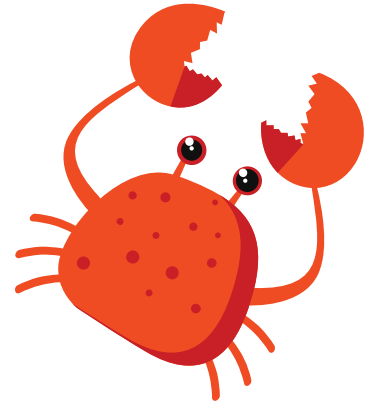
We're backed up right now, especially after lunch. Maybe take the stairs if you can?

👩 Passenger:

Will do. You've been super helpful!

👨✈️ Crew:

Anytime! Step right up to Guest Services if you need anything else!



1. Getting Around the Ship



Can you help me find my cabin?

Where's the nearest elevator?

Is the pool on this deck or upstairs?

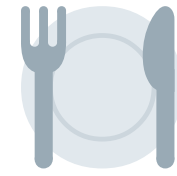
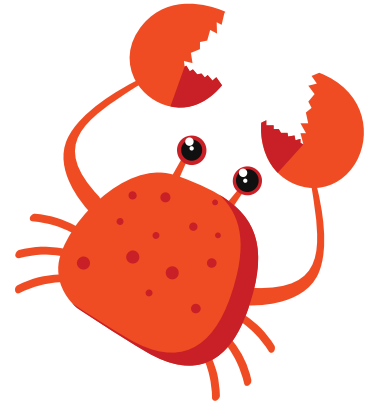
How do I get to the theatre from here?

Is there a shortcut to the main lobby?

Do you have a deck plan or map I can take with me?

Are there any areas restricted to guests?

What time does the last elevator run?



2. Food, Dining & Drink Packages



Do I need to reserve a table for dinner?

Is room service included in the price?

Can I bring food back to my cabin?

Are there late-night snacks available anywhere?

Do you serve alcohol with lunch?

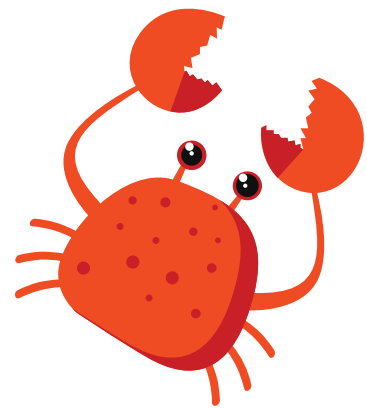
Where can I refill my water bottle?

Are soft drinks included in the cruise fare?

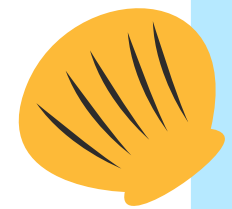
Can I see the allergen list for the menu?

Is there a buffet or a menu at breakfast?

What's the dress code for dinner tonight?



3. Cabin & Comfort Requests



Could I please get an extra blanket?

There's a strange smell in my cabin—can someone check it out?

Is there a way to adjust the temperature?

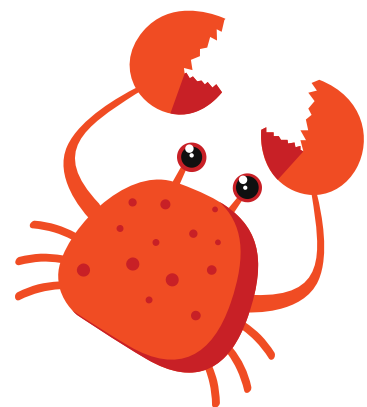
Can I change rooms? This one is too close to the engine noise.

Can I have my bed made into two twins instead of a double?

Is it safe to leave valuables in the cabin?

Where can I find the steward assigned to my room?

What's the policy on cabin cleaning?



4. Activities, Entertainment & Facilities



What activities are scheduled for today?

Are there any adult-only events?

Where's the dance class being held?

How do I register for the wine tasting?

Is the casino open 24/7?

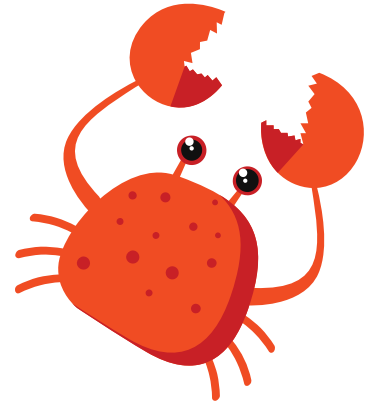
Are the spa services included in the cruise fare?

How much does the massage package cost?

Where's the best place to watch the sunset?

Can I sign up for karaoke night?

Do you have a cinema onboard?



5. Health, Safety & Emergencies



I'm feeling seasick—do you have medicine for that?"

"Where's the ship's medical center?"

"Can I speak to a nurse or doctor?"

"What should I do if there's an emergency?"

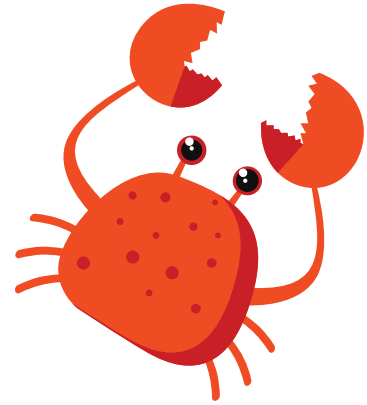
"How do I contact Guest Services from my room?"

"Is there a defibrillator on board?"

"Where's the nearest fire exit?"

"What do I do if I hear an alarm?"

"When is the muster drill, and is it mandatory?"



6. Shopping & Payments



Is this shop duty-free?”

“Can I pay with my keycard or do I need cash?”

“Is there an ATM on the ship?”

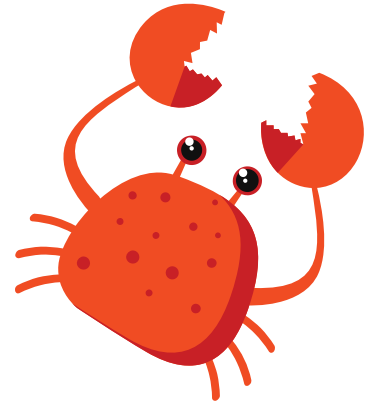
“Do you take euros or only US dollars?”

“Can I return something I bought at the onboard store?”

“Where’s the photo gallery to check my cruise pictures?”

“Are souvenirs cheaper at port or on the ship?”

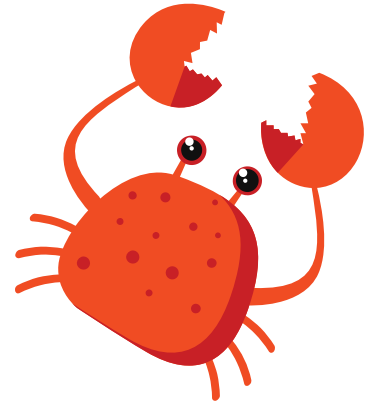
“Can I buy toiletries onboard?”



7. Technical & Common Cruise-Specific Questions



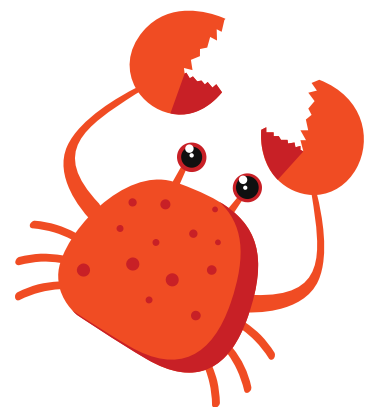
- How do I check my onboard spending?"
- "Is tipping automatic or should I do it separately?"
- "How do I connect to the Wi-Fi?"
- "Is there a laundry room I can use?"
- "What's the policy on smoking onboard?"
- "Do you offer babysitting services?"
- "Can I tour the bridge or engine room?"
- "What's included in my cruise package?"
- "How do I upgrade my cabin?"



8. Shore Excursions & Ports of Call



What time do we arrive at the next port?
Do I need a passport to get off the ship here?
Can I explore the port on my own?
Where's the meeting point for the excursion?
Is it safe to drink tap water on shore?
Do I need a towel for the beach trip?
Will the ship wait if I'm running late?
Are there taxis available near the port?
Can I book an excursion last minute?
Is there a guide who speaks my language?



9. Social Questions to Use with Other Guests or Crew



Where are you traveling from?

Is this your first cruise?

Have you tried the steakhouse yet?

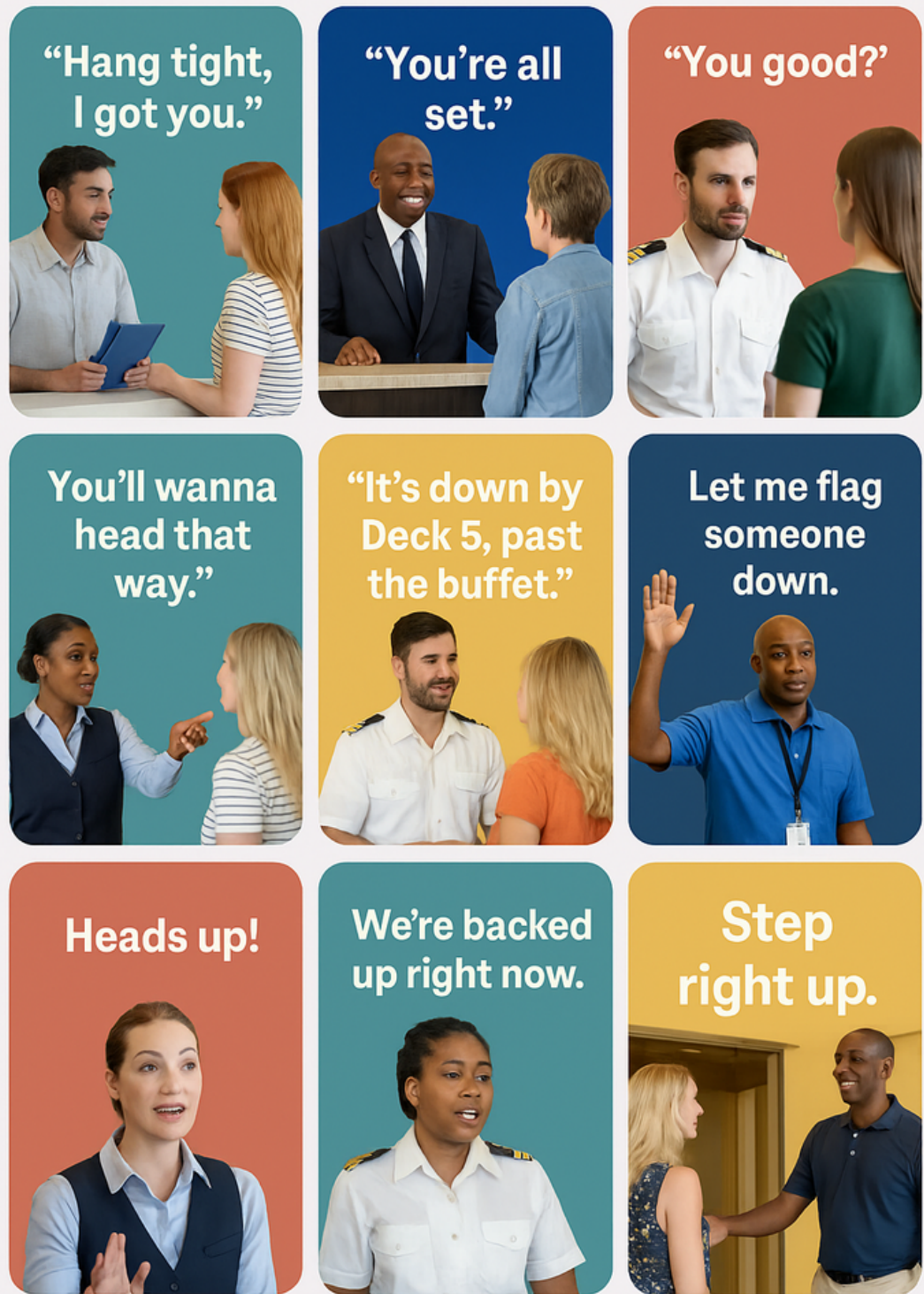
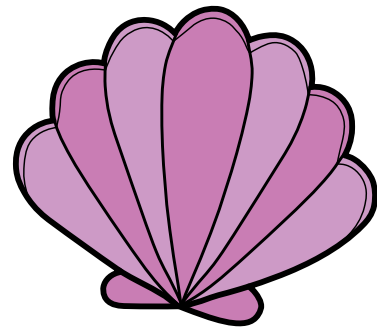
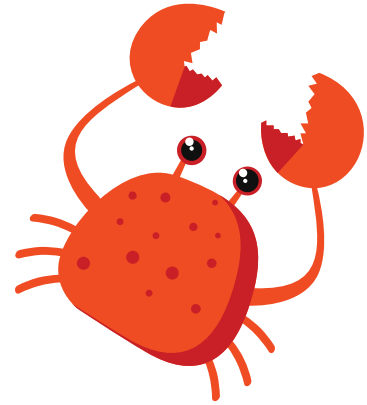
Do you know if the show is any good?

What was your favorite stop so far?

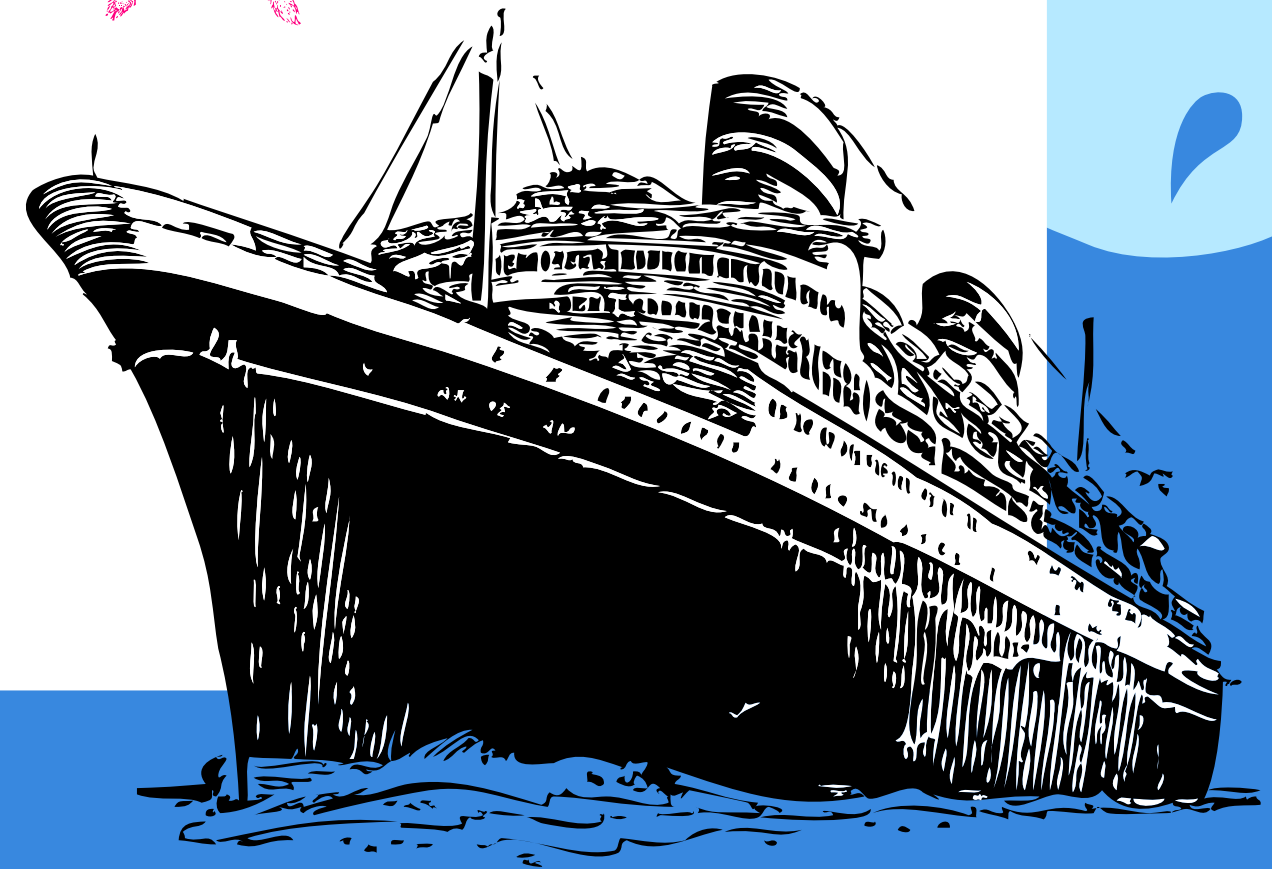
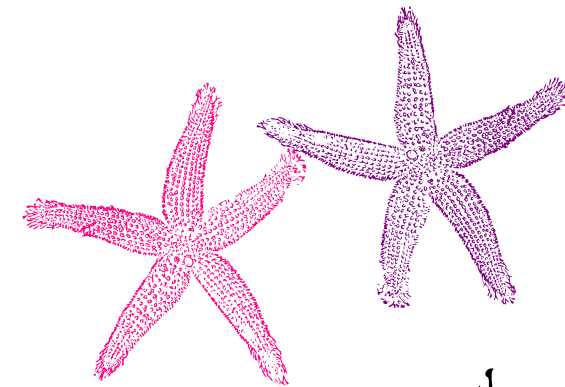
How long have you worked on this ship?

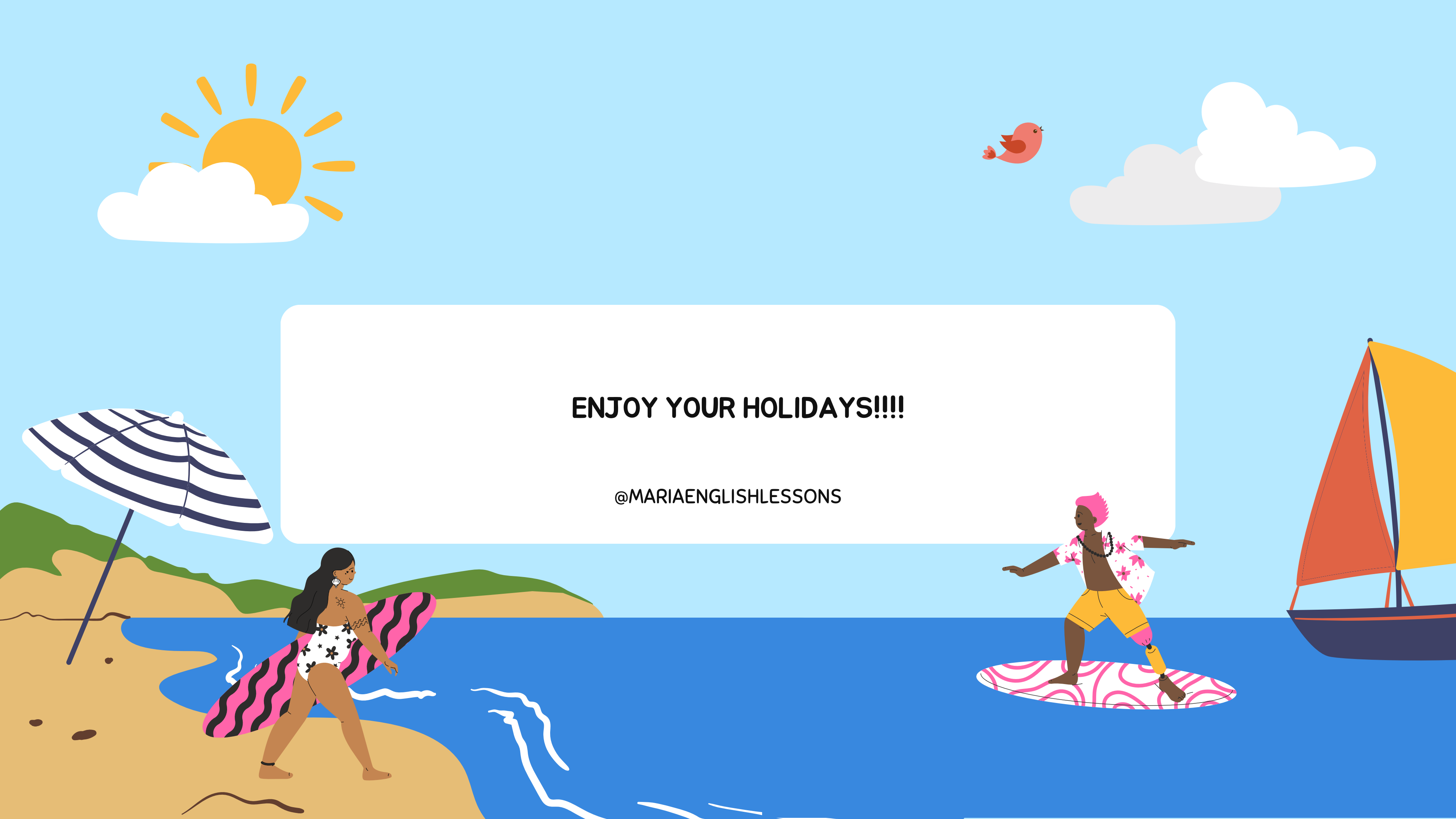
What's the crew's favorite place to visit?

Do you get much time off when you're at port?



CommonCrue Crew Flashcards





ENJOY YOUR HOLIDAYS!!!!

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